



1901 Calle De Ninos, Las Cruces, NM 88005 575-526-5522

Dear New Patient:

Welcome to **Children's Dental Clinic of Las Cruces!** We are genuinely honored that you have chosen us for your child's dental care and will do all we can to provide a great experience. We are always excited to see new smiles coming through our door and appreciate you choosing us!

### **About us**

We strive to provide each and every child the best possible dental experience available, period! As part of this, we have invested heavily in securing the best dental equipment, technology, doctors, and staff to serve you. Some additional things you may notice about us:

- We encourage parents to accompany their child in both the hygiene and treatment areas.
- We strive to educate each parent on any oral health needs for their child and put YOU as the parent in a position to make the best decision for your child.
- We have three pediatric specialists, Dr. Tasker, Dr. Tropp and Dr. Jackson to provide additional treatment options in the form of oral sedation or hospitalization anesthesia.
- We will always work with each patient to create a positive dental experience. To provide the best patient care, we use all digital X-rays, often use nitrous oxide (laughing gas) for restorative treatments while encouraging parents to be present, and offer children's movies for viewing on each dental chair.

### **Your visit**

If this is your child's first cleaning appointment here, the dentist will complete a comprehensive oral examination. This includes a complete review of their medical and dental history, all necessary X-rays and intraoral photos, a periodontal health evaluation, and examination of their teeth and soft tissues. Following this exam, the dentist will discuss their findings with you, ensure that you are comfortable with any recommended follow up treatments, and then your child will be scheduled according to their needs.

Our office accepts state sponsored insurances, such as United Healthcare and Centennial, along with most private insurances. If you have dental insurance, be sure to provide all requested information to assist us in the benefit verification process. Please read over our section on dental insurance in the enclosed new patient paperwork for more information. Payment is expected at the time of the first visit. If you are covered by insurance, we will expect payment of your portion at the time of service unless prior arrangements are made. As a courtesy, we will file claims on your behalf with your dental insurance company. If you would like to finance your dental expenses we work with *CareCredit* and will be glad to provide you with information on how to apply. If you have any questions about finances please feel free to ask us at any time.

Finally, we ask that you make every effort to keep your child's appointment. Missing an appointment disrupts proper sequencing of care and delays completion of treatment. If you need to reschedule their appointment, please call us at least 24 hours prior to their visit. Failure to do so will result in a missed appointment fee.

We greatly appreciate your business and look forward to a long term relationship with you and your child going forward!

Sincerely,

Jim Tasker, Director of Operations